

Manage Your MVP Health Insurance Account:

Register for an online account by using your Member ID number (located on your ID card) and a valid email address. Once registered, you can access your plan information when and where you need it.

Website is www.mvphealthcare.com

Select "Members" tab top right of home page

Select "Manage Your Account"

Select "Log in/Register"

If you are new to this site Select "Register" to create an MVP Health Care account

If you already created your account you can log in here – also gives you the prompts if you forgot your Username or your password

This site will allow you to view your benefits and claim history for medical services and Prescriptions that have been processed by MVP as well as your deductible balance

MVP Customer Care Center:

In order to direct your call to the appropriate representative, please **call the Customer Care Center at the phone number shown on the back of your Member ID card.**

Representatives are available to assist you:

Monday - Friday, 8 am to 6 pm

(Eastern Time)

Toll Free: 1-888-687-6277, TTY 1-800-662-1220

Manage Your MVP Health Reimbursement Arrangement (HRA) Account:

MVP Select Care administers your Health Reimbursement Arrangement (HRA) – Debit card
The HRA is your employer funded benefit and will assist in covering eligible out of pocket expenses that are part of the deductible under the High Deductible Health Plan:

***In-Network Deductible:** Single \$2,500 for Family \$5,000

***Out-Network Deductible:** Single \$4,000 (after member pays first \$1,000) for Family \$7,000
(after member pays first \$3,000)

Provider and Facility Claims

At the time of service please show your MVP medical insurance ID card to indicate that you belong to a High Deductible Health Plan. The provider and or facility should submit to MVP for processing prior to billing your patient responsibility. ***Provider claims that are part of your deductible will be reimbursed to the provider automatically based on the balance available in your HRA at the time the claim is received for processing.*** You will receive an Explanation of Benefits (EOB) from MVP for medical services and that will correspond to the disbursement from the HRA.

Participant Online Account Access

Please remember to visit our website at: www.mywealthcareonline.com/MVPhealthcare. Select the “Register” and follow the instructions to create your unique username and password. You will need the following information to create your account:

- Employer ID: MVP414023
- Employee ID: 414023/First 9 digits MVP Member ID

Employee ID *Example: 414023/88888888*

Representatives are available to assist you:
Monday - Friday, 8:30 am to 5 pm (Eastern Time)
Toll Free: 1-888-222-9931

Once you create a username and password for yourself, you can view your account balance 24 hours a day, 7 days a week.